



FareShare
Sussex & Surrey

IMPACT REPORT 2025

HOW IT WORKS



FIGHTING HUNGER, TACKLING FOOD WASTE, CREATING OPPORTUNITIES

Each year 6.7 million tonnes of edible food in the UK is being wasted - sent to landfill or left unused - while at the same time, 8.4 million people in our communities, including 3 million children, are struggling to afford to buy enough to eat.

At FareShare Sussex & Surrey, we exist to tackle both problems at once. We rescue surplus, good-to-eat food from across the food industry - food that would otherwise be thrown away - and redistribute it to the people who need it most. This food goes out to charities, community kitchens, schools, hostels, food banks, and support centres across the region, helping to provide nutritious meals and easing food insecurity in a practical, dignified way.

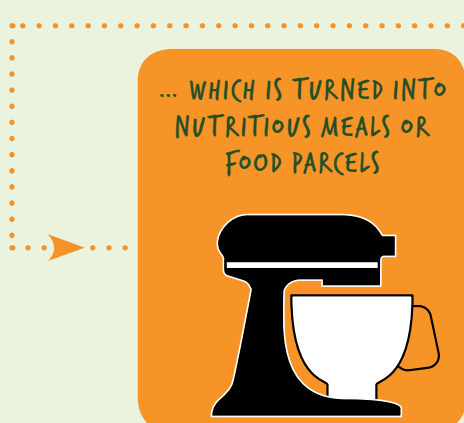
CORE AIM
1
DELIVER SURPLUS FOOD

CORE AIM
2
FEED PEOPLE IN CRISIS

CORE AIM
3
EMPOWER OUR VOLUNTEERS

CORE AIM
4
PROVIDE SKILLS TRAINING

CORE AIM
5
ADVANCE OUR GREEN CREDENTIALS





FROM ONE VAN TO MILLIONS OF MEALS



why we do what we do. It stems from two people at the turn of the millennium hiring a van to collect perfectly good surplus food which was about to be wasted and deliver it to five local charities in Brighton. More than two decades on, that same spirit drives everything we do.

Since opening the Guildford depot, the number of organisations we support in Surrey has more than doubled in just nine months. We've set ourselves the challenge to double that again in 2025, which would enable us to support over 10,465 beneficiaries each week in Surrey.

To meet this growing demand, we've made further investment in sourcing local surplus food - and it's already paying off. This year, we've brought on 15 new food suppliers, resulting in an additional 121,667 meals redistributed to the charities and community groups we serve.

As I reflect on the past year, there have been some truly memorable milestones - from the formal opening of our Guildford depot to a royal visit, and hosting a reception at the House of Lords. These moments have been a meaningful recognition of the role we play in turning the environmental and social crisis of food waste into something positive - measurable social good with strong returns for our communities. They've also been a source of pride and joy for our volunteers, staff, and partners.

That said, we're most at home in the warehouse - gloved up, in high-vis jackets and steel-toe boots. These spaces take us back to the essence of who we are and

Looking ahead, we know the economic outlook remains uncertain. Fundraising will be tough, and community needs will only grow. That's why we're redoubling our efforts to work more efficiently, cut costs where we can, and stay focused on what matters most: getting good food to people who need it.

Dan Slatter, Chief Executive
FareShare Sussex & Surrey

"BACK IN 2000, TWO PEOPLE HIRED A VAN TO COLLECT PERFECTLY GOOD SURPLUS FOOD WHICH WAS ABOUT TO BE WASTED AND DELIVERED IT TO FIVE LOCAL CHARITIES IN BRIGHTON. MORE THAN TWO DECADES ON, THAT SAME SPIRIT DRIVES EVERYTHING WE DO."

2024/25 IN NUMBERS

WE PROVIDED
6.26
MILLION
MEALS

WE SAVED OUR CHARITY
PARTNERS AN ESTIMATED
£**16.5** MILLION
IN FOOD COSTS

WE FED
28,520
VULNERABLE PEOPLE
EACH WEEK

728
VOLUNTEERS
DONATED
32,963
HOURS

WE WORKED WITH
248
CHARITIES &
COMMUNITY GROUPS

WE SAVED
AND REDISTRIBUTED
2,651
TONNES
OF SURPLUS FOOD

2,422
TONNES
OF CO₂e SAVED
EQUAL TO
272
FLIGHTS FROM
LONDON TO SYDNEY

THE BACKBONE OF FARESHARE SUSSEX & SURREY

POWERED BY VOLUNTEERS, DRIVEN BY PURPOSE

FareShare Sussex & Surrey couldn't operate without our committed volunteers. As a logistics-focused charity moving tonnes of surplus food each week, we rely on a dedicated team across both sites - 47 volunteer drivers and 150+ warehouse volunteers - to keep things running efficiently and safely.

Office and admin volunteers support behind the scenes, while our volunteer chefs keep the team well fed. We've also welcomed 355 corporate volunteers, helping with sorting, date-checking, and adapting to demand. In national efforts like the Tesco Food Collection, their impact is clear. Last December, 145 volunteers helped us collect 20 tonnes of food - 10% of the UK total - showing the power of people coming together for a shared purpose.

"THE GROUP I VOLUNTEER WITH AT FARESHARE SUSSEX & SURREY HAS LARGELY STAYED THE SAME FOR ALL THE FOUR YEARS I HAVE BEEN VOLUNTEERING, SUPPORTING EACH OTHER THROUGH MANY BIG LIFE CHANGES (DEATHS, BIRTHS, ILLNESSES...) THEY HAVE BECOME TRUE FRIENDS."

Warehouse Volunteer, Brighton Depot



WHAT OUR VOLUNTEERS THINK:

94% OF VOLUNTEERS FELT VERY TO EXTREMELY VALUED

97% OF VOLUNTEERS SAID STAFF WERE VERY HELPFUL

100% OF VOLUNTEERS SAID THEY WERE VERY SATISFIED

100% OF VOLUNTEERS SAID THEY WOULD RECOMMEND FARESHARE SUSSEX & SURREY TO FAMILY OR FRIENDS

Volunteers were asked how volunteering had impacted different areas of their lives:

85% REPORTED AN IMPROVEMENT OR SIGNIFICANT IMPROVEMENT IN THEIR HAPPINESS

81% SAW POSITIVE CHANGES IN THEIR SOCIAL CONNECTIONS

91% FELT AN INCREASED SENSE OF ACCOMPLISHMENT

"VOLUNTEERING HAS BEEN A LIFELINE FOR ME, REDUCING LONELINESS AND RISK OF DEPRESSION BY MEETING NEW PEOPLE WHO I NOW CONSIDER TO BE FRIENDS. EVERYONE I WORK WITH MAKES ME FEEL WELCOMED AND APPRECIATES MY EFFORTS IN THE WAREHOUSE. VARIOUS SOCIAL EVENTS HAVE BEEN ORGANISED THAT I HAVE FELT ABLE TO JOIN

Paul Thomas, Warehouse Volunteer, Guildford Depot

728
Volunteers

32,963
Hours Donated

£402,472
With a value of

102
Volunteers trained

16
Volunteers gained employment



A COMMUNITY THAT MAKES US UNIQUE

"IT IS ONE OF THE ONLY TIMES IN THE WEEK I AM ABLE TO REALLY LAUGH ALONG WITH OTHER LIKE-MINDED PEOPLE. FARESHARE SUSSEX & SURREY HAS BECOME A REAL COMMUNITY FOR ME. IT IS THE MAGIC COMBINATION OF GREAT STAFF, WONDERFUL FELLOW VOLUNTEERS, USEFUL WORK, FEELING VALUED AND COMPANIONSHIP. I LIVE ALONE AND IT IS ALSO THE ONLY TIME DURING THE WEEK THAT I SIT DOWN AND EAT WITH OTHER PEOPLE. I CAN'T BEGIN TO SAY WHAT AN ENORMOUS DIFFERENCE THIS HAS MADE TO MY LIFE IN SO MANY WAYS."

Warehouse Volunteer, Guildford Depot

At FareShare Sussex & Surrey, volunteers do more than move food - they build a community. People from all backgrounds come together with a shared mission, but what makes this group truly special is their commitment to creating a welcoming, respectful space where everyone feels they belong.

Their impact goes further than daily tasks. Drawing on their experiences they have helped shape accessible policies and materials that prioritise safety and inclusion, and led the development of our buddy role - a simple but powerful way to support new volunteers.

BUDDY SCHEME

In 2024, we launched our Buddy Scheme at the Guildford depot to make the warehouse even more welcoming and supportive. Buddies play a key role in greeting new volunteers, guiding them through tasks, and helping build confidence.

They also provide one-to-one support for volunteers with additional needs or those who benefit from working with a familiar face - making sure everyone feels included and comfortable in their role.

"I LIKE BEING A BUDDY BECAUSE I HAVE LEARNED TO APPRECIATE HOW HARD IT CAN BE FOR SOME PEOPLE TO STEP INTO NEW ENVIRONMENTS AND NEW THINGS. I TRY AND HELP PEOPLE FEEL AT EASE AND COMFORTABLE, IF I CAN SORT OF HELP THEM TO MAKE THAT FIRST STEP AND THEREFORE FEEL COMFORTABLE, AND I GET A LOT OF SATISFACTION FROM THAT. I ALSO KNOW THAT IF IT HELPS THE TEAM AND IT HELPS THE INDIVIDUAL, IT'S GOOD FOR EVERYONE INVOLVED AND THAT'S GREAT."

Aaron Lewis, Warehouse Volunteer, Guildford Depot





EXCEPTIONAL EFFORTS RECOGNISED NATIONALLY

Many of our volunteers say they don't do it for recognition - but we believe their contribution deserves to be acknowledged. For the past four years, we've taken part in the **FareShare National Volunteer Awards** to share stories and highlight those whose dedication quietly stands out. It's one of the ways we reflect on the value volunteers bring

Alison Bartlett and Debbie Andalo

Winners of 'Excellence in Volunteering'

Sandra Stauffer

Winner of 'Admin Volunteer of the Year'

Dave Hughes

Winner of 'Driver of the Year'

Emma Selby

Winner of 'Volunteer Manager of the Year'

Carolyn Turner

Highly commended for 'Rising Star of the Year'

**44% OF OUR CURRENT STAFF STARTED
OUT AS VOLUNTEERS.**

VOLUNTEERING AS A STEP TOWARDS WORK

More volunteers are joining us while preparing to return to work, often after time away from employment. Many have shared how volunteering has helped them regain confidence, build routine, and learn new skills in a supportive setting. For some, it's even opened the door to new careers - including in the charity sector.

44% of our current staff started out as volunteers.

"IT'S HELPED MASSIVELY WITH RETURNING TO WORK, BEING ABLE TO VOLUNTEER IN AN ENVIRONMENT WITHOUT THE PRESSURE OF FULL TIME EMPLOYMENT, AND GRADUALLY GETTING BACK INTO WORK AT A PACE THAT'S SUITABLE FOR ME HAS BEEN REALLY REALLY USEFUL.

I'VE LEARNT NEW SKILLS. WORKING IN THE WAREHOUSE. IT'S A BIG STEP STARTING IN EMPLOYMENT AND THIS PLACE IS A PERFECT STEPPING STONE, VOLUNTEERING HELPS YOU TO INCREASE YOUR CONFIDENCE AND ACTUALLY FEEL AT HOME IN A WORKPLACE."

Aaron Lewis, Warehouse Volunteer, Guildford Depot

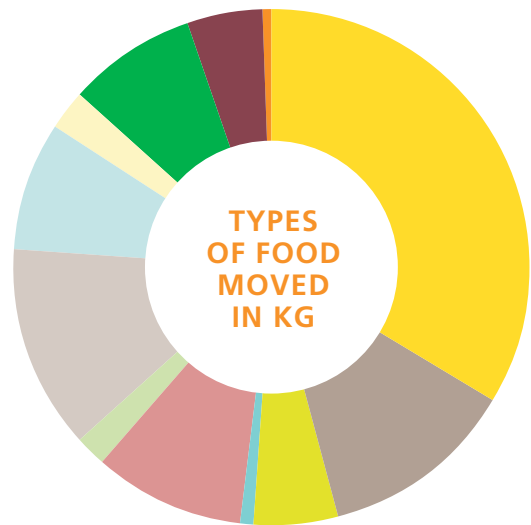
MAKING FOOD GO FURTHER TOGETHER

2024 was a year of food exploration and collaboration building on existing partnerships and forming new ones with food suppliers. Collaborating with farmers, manufacturers, and businesses both locally and nationally has helped us secure more consistent access to nutritious, high-quality food. Large and small producers are vital to our work, with some of the most impactful partnerships happening locally.

We also improved how food moves between our depots, refining logistics and processes to better handle surplus, short-dated, and rescued food. This flexibility meant we could respond faster to changing needs and get food to where it was needed most.

In 2024, we made food go further than ever, but there's still more to do.

486 Suppliers
2651 Tonnes of food saved
6.26 Million meals
43% Fresh Produce



- VEGETABLES
- FRUIT
- MEAT & FISH
- BREAD
- DAIRY
- GRAINS, PASTA & PULSES
- PREPARED FOOD & READY MEALS
- DRIED/CANNED/STORE CUPBOARD
- BREAKFAST
- DESSERT, CAKES, SNACKS
- DRINKS
- NON-FOOD

UNDERSTANDING SURPLUS

Every year, 6.7 million tonnes of edible food in the UK is wasted. Here are five key reasons:

- Overproduction**
 Too much food is produced due to demand overestimates.
- Supply Chain & Storage Issues**
 Food spoils from delays, poor handling, or bad storage.
- Retail & Consumer Practices**
 Promotions and impulse buying lead to overproduction, purchasing and waste.
- Date Label Confusion**
 Food is thrown out unnecessarily due to misunderstood "best before" or "use by" dates.
- Appearance Standards**
 Perfectly edible food is rejected for not meeting visual expectations.

By intervening early in this cycle, we rescue food before it's wasted, redirecting it to where it's most needed.

"CAPTURING FOOD FROM LOCAL PRODUCERS HELPS US REDUCE OUR CARBON FOOTPRINT, STRENGTHEN COMMUNITY FOOD SYSTEMS, AND BUILD CLOSER CONNECTIONS BETWEEN PRODUCERS AND THE ORGANISATIONS WE DELIVER TO."

George Shaw, Food Supply Manager, FareShare Sussex & Surrey





- MANUFACTURER
- RETAILER
- FARMER/GROWER
- PACKER
- SMALL LOCAL SUPPLIERS
- IMPORTER
- WHOLESALE
- FOOD SERVICE PROVIDER
- DISTRIBUTOR
- NON-FOOD BUSINESS

HOW DO WE DO IT?

Surplus food arrives at our Brighton and Guildford depots Monday to Friday, where it's sorted, stored, picked, and redistributed. It comes directly from local businesses, farmers, and suppliers, or via the FareShare UK network.

We distribute food based on what's available, the specific needs of each project and their beneficiaries, and a fair allocation across all our charity and community partners. Our stock management system supports this process, generating detailed dispatch notes with storage instructions and use-by dates.

ADAPTING TO A CHANGING FOOD LANDSCAPE

The food industry continues to face big challenges - from climate change and supply chain disruption to rising costs and labour shortages. For us, this means less predictable food supply, growing community need, and increasing pressure on logistics.

"THE IMPACT OF CLIMATE CHANGE ON GROWING IS AN ONGOING CHALLENGE WE ARE CONTINUALLY ADAPTING TO. NAVIGATING IT IS COMPLEX AND MULTIFACETED...FROM THE DEVELOPMENT OF THE VARIETIES OF VEGETABLES WE GROW, TO LOCATION, TIMING AND TECHNIQUES OF MANAGING SEVERE WEATHER AND MANAGING RESOURCES EFFICIENTLY".

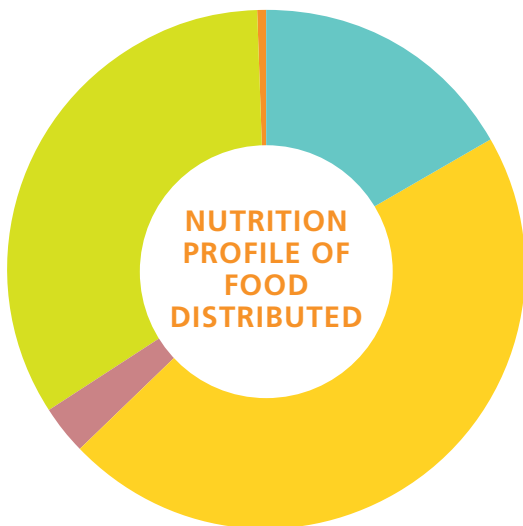
Kim Barfoot Brace, Barfoots of Botley.

"HEALTHY EATING IS TOUGH WHEN YOU'RE HOMELESS, SO THE FOOD WE GET FROM FARESHARE SUSSEX & SURREY IS REALLY VALUED. PROTEIN IS ALWAYS IN DEMAND, AND THE VENISON WAS IDEAL, MOST CLIENTS HAD NEVER TRIED IT. SOME WERE HESITANT, BUT A GROUP MADE SHEPHERD'S PIE AND IT WENT DOWN REALLY WELL. ONE CLIENT SAID IT WAS THE BEST MEAL HE'D HAD IN FIVE WEEKS."

Guy Haynes, Operational Manager, First Base Day Centre

WE OFFER OUR FOOD PARTNERS:

- SAME-DAY, FLEXIBLE ACCEPTANCE OR COLLECTION OF REGULAR OR ONE-OFF SURPLUS
- SUPPORT WITH REDUCING WASTE COSTS AND MAXIMISING SOCIAL IMPACT
- A DEDICATED ACCOUNT MANAGER, AVAILABLE MONDAY TO FRIDAY
- CAPACITY TO ACCEPT AMBIENT, CHILLED, AND FROZEN FOOD
- A VERSATILE FLEET: 7 REFRIGERATED VANS AND 2 E-BIKES FOR RESPONSIVE, EFFICIENT ON SITE OR LARGER DC COLLECTIONS.



- HIGH PROTEIN FOODS
- FIBRE & MICRONUTRIENT-RICH FOODS
- CARBOHYDRATE-DENSE FOODS
- ENERGY-DENSE & PROCESSED FOODS
- NON-FOOD

To help stabilise supply, FareShare launched the Alliance Manufacturing programme as part of the Coronation Food Project - calling on industry partners to turn surplus, gluts, and unused resources into essential food items. By pooling ingredients, packaging, labour, and production capacity, this model ensures a more consistent flow of food to those who need it.

In 2024, 77.3 tonnes of food were redistributed through the Alliance Manufacturing programme to 153 charities across Sussex and Surrey.

TOGETHER, WE CAN DO MORE - WHY PARTNER WITH US?

- A TRUSTED WAY TO ENSURE SURPLUS FOOD HELPS THOSE IN NEED
- FULL COMPLIANCE AND TRACEABILITY
- QUICK TURNAROUND AND FLEXIBLE COLLECTIONS
- POSITIVE ENVIRONMENTAL AND SOCIAL IMPACT

FROZEN FOOD: EXPANDING CAPACITY

Frozen food lasts longer and is less likely to go to waste, but when surplus does arise, we're ready. Thanks to funding for 10 freezers and a frozen van, we're now handling more frozen food than ever.

A key part of this growth is our venison partnership with The Country Food Trust, via Oakland Park. Wild venison is a lean, sustainable source of protein - an excellent alternative to processed meat.

In 2024, we received 9.5 tonnes of frozen wild venison, so far redistributing 4.5 tonnes to 67 charity partners. The rest has been stored in our freezer and is being sent out weekly.

FARESHARE GO

The FareShare Go app links charities and community groups with surplus food from local supermarkets and restaurants, including Tesco, ASDA, Waitrose, Booker, KFC, and Nando's. The food - often end-of-day items like bread, fruit, and eggs - is always within its use-by date and safe to eat, despite short shelf life or damaged packaging.

Since 2015, the scheme has connected over 7,500 charities with 3,500+ stores across the UK, offering free access to food and helping build stronger ties between communities and local businesses.

Last year through the FareShare Go app we redistributed surplus food from 312 suppliers to 123 charities and community groups providing the equivalent of 3.7 million meals.

GLEANING AND REPACKING PROJECT

In 2024, we laid the foundations for two new projects to help capture more surplus and improve food access:

- **Gleaning:** We partnered with local orchards and farms to harvest surplus apples and pumpkins, reducing waste and sharing fresh, seasonal produce and reconnecting people with the land. Volunteers were key to this hands-on effort.
- **Clean Room:** We're developing a clean room to safely re-pack bulk donations into smaller more manageable portions - making surplus food easier to store, share, and use across our charity network.



LET'S WORK TOGETHER TO MAKE FOOD GO FURTHER.

Givefood@faresharesussexandsurrey.org.uk

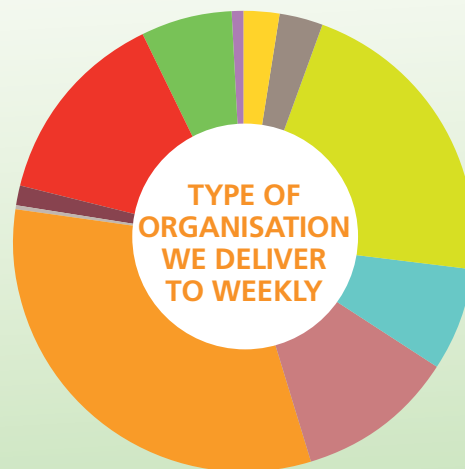


STRONGER TOGETHER: WORKING WITH 248 CHARITIES AND COMMUNITY GROUPS

We are committed to building strategic, long-term partnerships with local organisations that provide food support alongside wider wraparound services such as advice, health care, counselling, and social connection. This joined-up approach enables people to access nutritious food in a dignified way, while addressing the root causes of poverty.

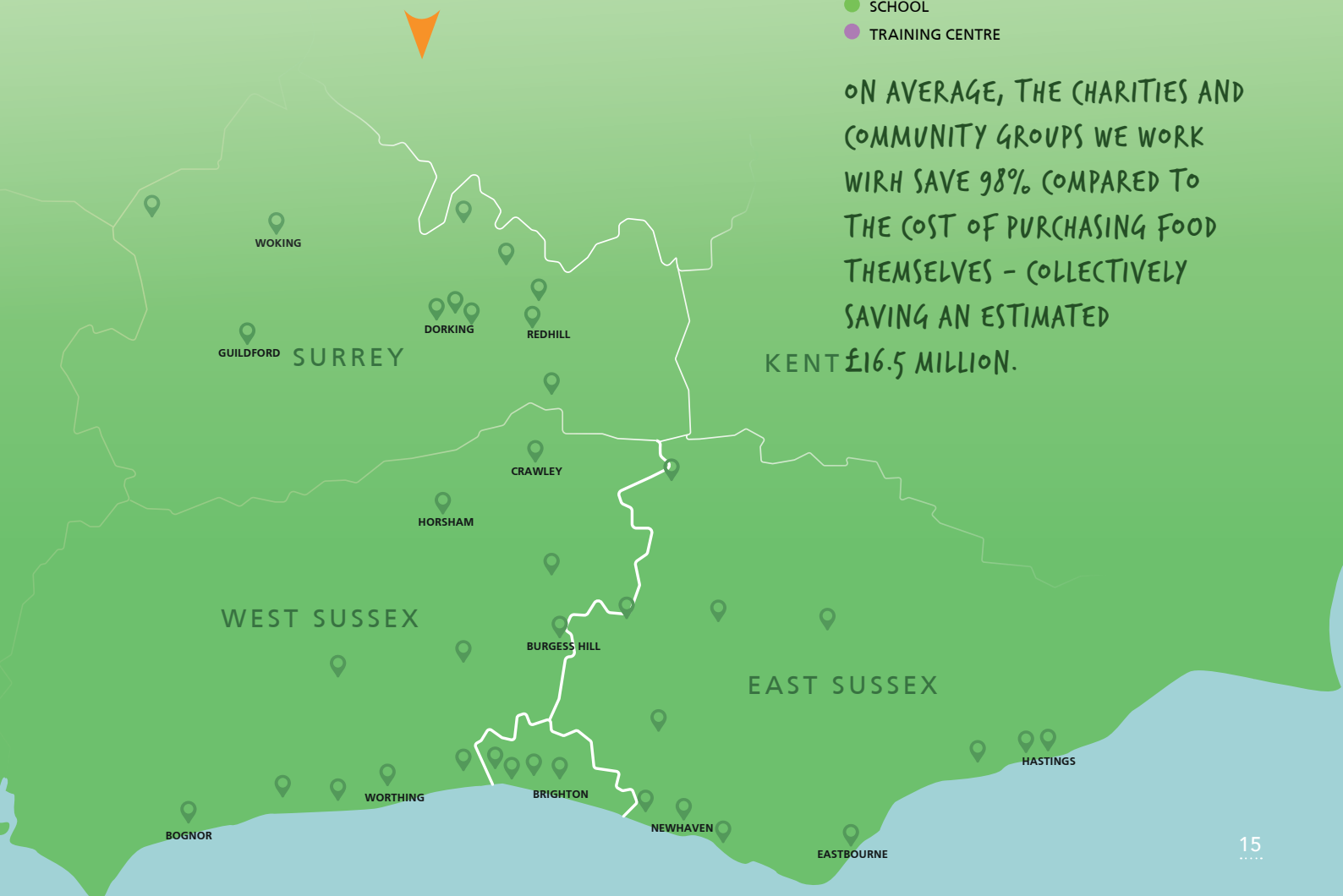
We work with 248 charities and community groups 156 directly and 92 through the FareShare Go app across the region, supporting people from a wide range of backgrounds who need food for many different reasons. We prioritise getting food to the areas that need it most, using the Indices of Multiple Deprivation (IMD) to target communities facing the highest levels of disadvantage.

We do not charge for the food we provide. Instead, our partners pay a small membership fee that helps cover the cost of getting food to them.



- ADVICE / RESOURCE CENTRE
- CHILDCARE
- COMMUNITY CENTRE
- DAY CENTRE / DROP IN CENTRE
- FAITH ORGANISATION
- FOOD SERVICE ONLY
- MEDICAL FACILITY
- OUT OF SCHOOL CLUB
- RESIDENTIAL SETTING
- SCHOOL
- TRAINING CENTRE

THE LOCAL PROJECTS WE DELIVER TO EACH WEEK



ON AVERAGE, THE CHARITIES AND COMMUNITY GROUPS WE WORK WITH SAVE 98% COMPARED TO THE COST OF PURCHASING FOOD THEMSELVES - COLLECTIVELY SAVING AN ESTIMATED KENT £16.5 MILLION.

POVERTY IN SUSSEX AND SURREY: A CONTINUING CHALLENGE

SUSSEX

Poverty in Sussex remains a serious and complex issue, with marked inequalities across the region. As of early 2024, 10.2% of people were living in income deprivation - higher than the South East average and close to the national figure.

Coastal areas like Hastings, Bexhill, Eastbourne, and Portslade-by-Sea are particularly affected. Hastings ranks as the 17th most deprived local authority in England, with multiple neighbourhoods in the most deprived 10%. Homelessness in Brighton & Hove, Hastings, and Crawley is also above the national average.

Food poverty has risen sharply due to the cost-of-living crisis, high food prices, and persistent inequality. Families with children, people with disabilities, and those from ethnic minority backgrounds are among the hardest hit.

In some of the most deprived areas, communities face limited access to healthy, affordable food - known as "food deserts." Here, one in three 11-year-olds is overweight or obese, reflecting the long-term impact of food inequality.

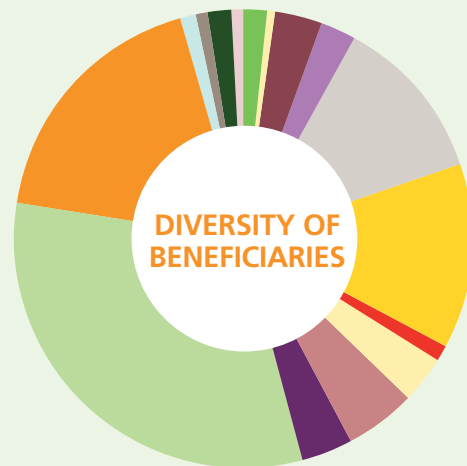
SURREY

Though Surrey is more affluent overall, poverty and inequality remain pressing issues. Spelthorne has the highest proportion of deprived households, with Runnymede and Reigate & Banstead also facing significant social and health challenges.

Around 8.6% of children - or 2 to 3 in every classroom - are growing up in poverty, with higher rates among single-parent households, Black and minority ethnic families, and those with disabilities. These children face poorer health, lower school attainment, and reduced wellbeing.

Food insecurity is growing: 15% of residents accessed food support in the six months to December 2024, up from 14.4% the year before. 6.8% of children live in absolute low-income households, with rising hunger during school holidays.

Inequality in access to food is most severe in deprived areas, especially for people with disabilities and ethnic minority communities. Despite Surrey's wealth, these challenges highlight the urgent need for stronger food access and support systems.



OUR SOCIAL RETURN ON INVESTMENT

At FareShare Sussex & Surrey, we create value well beyond the food we distribute. Our work generates savings across the wider economy - through social, environmental, and human benefits. These positive outcomes are given a monetary value, helping us to demonstrate the true impact of what we do.

Our greatest value lies in four key areas:

- **Environment** – We help tackle the climate crisis by reducing food waste.
- **Poverty** – By providing food to those who need it most, we support better health and wellbeing.
- **Upskilling** – We offer skills training and work experience that helps people build confidence and move closer to employment.
- **Volunteering** – Our volunteers gain a sense of purpose, belonging, and contribution to their community.

For example, by redistributing surplus food to people on low incomes, we help reduce household spending. This can lead to improved health and wellbeing - and over time, reduced pressure on the NHS and social services.

Every £1.00 invested in Fareshare = £10.87 in Social Value





SURREY

CHARITIES & COMMUNITY GROUPS

Knaphill Community Fridge, just outside Woking, has been running for five years. In that time, it has grown from a small project to supporting hundreds of people each week with fresh food they wouldn't otherwise be able to access. Working with FareShare Sussex & Surrey, the fridge redistributes surplus food to around 70 families a day. A committed team of volunteers keeps it running five days a week, nearly all year round. In a county often seen as affluent, services like this are vital in reaching those in hidden pockets of deprivation.

"WE'RE OPEN TO EVERYONE - WE DON'T ASK FOR A REFERRAL, WE'RE ABOUT KEEPING FOOD OUT OF THE LANDFILL. GETTING FOOD FROM FARESHARE SUSSEX & SURREY HAS BEEN INVALUABLE BECAUSE IT'S GOOD QUALITY, FRESH, AND PEOPLE CAN MAKE THEIR OWN FOOD WHICH WORKS FOR ANY CULTURAL OR ETHNIC PREFERENCES. IT'S ALWAYS CONSISTENT, AND IT GOES WITH THE SEASONS. WE HAVE A LOT OF DIFFERENT PEOPLE COMING HERE: IT MAY BE PEOPLE WHO HAVE ILL HEALTH, REFUGEES, THOSE WHO ARE JUST STRUGGLING IN GENERAL TO FIND WORK. EVERYONE'S WELCOME."

Jules Hopkins, Project Coordinator,
Knaphill Community Fridge

Their clients are incredibly grateful for the service they provide

"THIS PLACE HAS BEEN A LIFESAVER TO ME, AS ONE OF THE PEOPLE THAT FALLS THROUGH THE CRACKS. I COME HERE FOR TWO THINGS - TREATS FOR MY SON, AND FOR FOOD TO SURVIVE."

Rob, a supply teacher, and a victim of domestic abuse,
Knaphill Community Fridge

"COMING HERE MEANS A LOT, BECAUSE THERE ARE TWO COMPONENTS - FREE FOOD, AND THE SOCIAL ASPECT. THE RANGE OF FREE FOOD IS ABSOLUTELY FANTASTIC - SWEDES, TURNIPS, POTATOES, BROCCOLI... THE SOCIAL ASPECT COMES FROM MEETING OTHER PEOPLE, AND THERE'S A MORE DIVERSE COLLECTION OF INDIVIDUALS THAT COME HERE THAN YOU MIGHT IMAGINE."

John, Beneficiary, Knaphill Community Fridge

802
Tonnes of food supplied

6,900
People fed a week

£5,040,744
Collectively saving on food costs

60
Charities & community groups



EAST SUSSEX

CHARITIES & COMMUNITY GROUPS

Build on Belief (BoB) is one of our partners in Eastbourne, providing a safe and welcoming space for people in recovery. Open at weekends - when other services often shut their doors - BoB sees up to 60 people a day come to 'The Recovery Cafe', many of whom are rebuilding their lives after addiction, homelessness, or mental health challenges.

"YOUR FOOD DELIVERIES HAVE BEEN A GODSEND... BEFORE, PEOPLE WERE CONSTANTLY HUNGRY, NOW WE COOK PROPER MEALS - AND THE MOMENT THE FOOD GOES UP, THE ROOM JUST GOES QUIET. PEOPLE KNOW THEY'RE GETTING SOMETHING GOOD."

"EVERYBODY DESERVES TO BE FED, TO BE CARED FOR. THAT'S WHAT FARESHARE SUSSEX & SURREY HELPS US DO."

Mia Robinson, Staff member, BoB

Their clients are appreciative of our and their work:

"THE NOURISHMENT THAT I GET HAS ALLOWED ME TO FEEL BEAUTIFUL IN MYSELF, TO PUT WEIGHT ON... AT THAT TIME OF DESPERATION, IT'S IMPORTANT TO FEEL BETTER. FARESHARE SUSSEX & SURREY IS PART OF THAT HELP."

Octavius, Volunteer Chef and Client Team Leader, BoB

"I WAS IN DOMESTIC ABUSE, HAD MY CHILDREN TAKEN AWAY FROM ME, AND GOT ARRESTED. BUT BEING SURROUNDED BY LOVELY PEOPLE HERE HAS HELPED ME - I'M NOW NINE MONTHS SOBER. I'VE JUST STARTED VOLUNTEERING AND TRAINING WITH CHANGE GROW LIVE."

Kirsty, Café Volunteer, BoB

59
(charities & community groups)

424
Tonnes of food supplied

6,785
People fed a week

£2,651,390
Collectively saving on food costs



WEST SUSSEX

CHARITIES & COMMUNITY GROUPS

The Henfield Haven opened in 2015 when local volunteers partnered with West Sussex County Council to take over the village's former day care centre. Now a self-supporting organisation, it offers high-needs dementia care, carer support, and a welcoming space for those who are vulnerable or isolated - run entirely by dedicated volunteers. The Haven remains a valued part of the village and nearby communities, providing a safe, friendly place to connect. It's open weekdays and hosts regular weekend events.

"THE IMPACT OF THE FOOD WE RECEIVED FROM FARESHARE SUSSEX & SURREY IS ABSOLUTELY MASSIVE. IT'S EXCITING GETTING DIFFERENT TYPES OF PRODUCE THAT YOU WOULDN'T NORMALLY BUY, CREATING DIFFERENT RECIPES AND LOOKING AT WAYS TO USE THE FOOD TO ITS BEST ADVANTAGE. THE DEMOGRAPHIC THAT WE WORK WITH IS MAINLY OLDER PEOPLE, A LOT OF PEOPLE WHO LIVE ON THEIR OWN MAY BE SOCIALLY ISOLATED. FOR SOME OF THEM IT'S THE ONLY DAY OF THE WEEK THAT THEY ACTUALLY GET OUT AND SOCIALISE WITH OTHER PEOPLE. A LOT OF CONVERSATION GOES ON OVER A MEAL, SO THAT'S A REALLY IMPORTANT PART OF OUR WORK."

Loretta, Centre Manager, Henfield Haven

What their beneficiaries say:

"FOR MANY OF US WHO LIVE ON THEIR OWN, THIS IS OUR BEST CHANCE OF GETTING A COOKED LUNCH."

John, Beneficiary, Henfield Haven

"WE'VE BEEN COMING HERE SINCE WE MOVED INTO THE VILLAGE, THAT'S SIX YEARS. WE'VE BEEN COMING EVERY WEEK, WOULDN'T MISS IT! THE FOOD AND COMPANY ARE VERY GOOD. SO IT'S A WIN-WIN REALLY."

John and Carol, Beneficiaries, Henfield Haven

913
Tonnes of food supplied

5,290
People fed a week

£5,742,975
Collectively saving on food costs

46
Charities & community groups



BRIGHTON & HOVE

CHARITIES & COMMUNITY GROUPS

The Real Junk Food Project has been working with FareShare Sussex & Surrey over the last ten years operating from four sites including the Bevendean Hub and community cafes. The Fitz is a "Pay As You Feel Café", which means that customers can pay whatever they can afford for the food they buy. And of course this means that some customers will get free meals or volunteer their time back to the cafe. Their premise is to save food from being sent to landfill, using it to feed people. Their slogan: "Feed bellies, not bins".

"A LOT OF PEOPLE ARE REGULARS, IT'S AN IMPORTANT PART OF THEIR LIFE. SOME OF THEM HANG OUT FOR QUITE A FEW HOURS HERE, MAYBE THEY'VE GOT NO PARTICULAR PLACE TO GO. ESPECIALLY IN THE WINTER, IT'S WARM, WHEN IT'S REALLY COLD OUTSIDE YOU KNOW, ESPECIALLY WHEN THEY'RE HOMELESS OR HAVE A HOSTEL OR SHELTER BUT HAVE TO GET OUT IN THE DAYTIME. FARESHARE SUSSEX & SURREY FOOD GOES ALL OVER THE PLACE! I'M STARTING TO SEE THE TENTACLES OF THE NETWORK OF HOW FOOD GETS DISTRIBUTED AND WHERE IT ENDS UP AND IT'S REALLY NICE."

Nick, Volunteer Chef, Real Junk Food Project

Their customers have only wonderful things to say about their work

"I LIVE ON MY OWN SO ANOTHER MASSIVE THING IS THE INTERACTION WITH OTHER PEOPLE, AS LITTLE OR AS MUCH AS I'D LIKE. IT'S A PLACE WHERE YOU FEEL SAFE. EVEN IF I DON'T WANT TO COME OUT, I MAKE MYSELF COME OUT AND I'M ALWAYS HAPPY TO BE HERE."

Female Customer, Real Junk Food Project

"THE FOOD IS REALLY GOOD, IT'S REALLY HELPFUL. NORMALLY WHAT I DO IS I TAKE SOME FOOD FROM HERE AND ADD OTHER INGREDIENTS. SO BY DOUBLING IT I CAN TURN ONE MEAL INTO TWO BY ADDING SOME BEANS OR PASTA."

Male Customer, Real Junk Food Project

83
Charities & community Groups

513
Tonnes of food supplied

9,545
People fed a week

£3,120,715
Collectively saving on food costs

"WE HAVE A RESPONSIBILITY, EVERY ONE OF US... WHAT WE DO HERE HAS A DIRECT EFFECT ON THE WORLD."

Sir David Attenborough



SUSTAINABILITY IN ACTION

At FareShare Sussex & Surrey, we share Sir David Attenborough's belief: "The best motto... is not to waste things." Food waste isn't just a social issue, it is an environmental disaster that impacts our planet; when we waste food we also waste the energy, water, mileage, and resources that went into producing it.

With the addition of our Guildford warehouse last year, our food waste levels averaged at 2.2%. Of this food unfit for human consumption, 86% was anaerobically digested. The other 14%, or 3.6 Tonnes was sent to local partnerships for composting.

We work closely with **Rosamund Community Garden**, just a mile from our Guildford depot, and **Nurture Through Nature**, near our Brighton site - two brilliant projects turning our unavoidable food waste into something useful and meaningful.

Keeping things circular, they use the compost to produce fresh fruit and vegetables for the community. This embeds the Triple Bottom Line framework of people, planet, and profit: helping a well-established community project supporting vulnerable people; reducing how far our food waste has to travel; enriching local soils and saving us money.



OUR COMMITMENT TO A SUSTAINABLE FUTURE CONTINUES, WITH PROGRESS ALIGNED TO THE UN SUSTAINABLE DEVELOPMENT GOALS (SDGS) AND SEVERAL GREEN WINS TO CELEBRATE THIS YEAR.

IN 2024, WE:

- SAVED AND REDISTRIBUTED **2,651 TONNES** OF GOOD-TO-EAT FOOD FROM GOING TO WASTE.
- PREVENTING THE EQUIVALENT CO2E OF **298** RETURN FLIGHTS FROM LONDON TO SYDNEY SAVING WATER EQUAL TO **1,591** OLYMPIC-SIZED POOLS.

GREEN WINS:

- **100% RENEWABLE ENERGY:** BOTH SITES SWITCHED TO RENEWABLE SOURCES.
- **SOLAR POWER IN BRIGHTON:** NEW CLEAN ENERGY GENERATION CHARGES OUR E-VANS, AND POWERS OUR CHILLER AND OFFICES.
- **MORE LOCAL FOOD SUPPLIERS:** 12% OF FOOD COMES FROM SUSSEX & SURREY
- **SWITCHED WORK MOBILE PROVIDER TO HONEST MOBILE**

GOALS FOR 25/26:

- **COMPLETING OUR ESG AUDIT AND ROLLING OUT OUR NEW GREEN ACTION PLAN**
- **SEEKING FUNDING FOR SOLAR BATTERIES AND SOLAR ON OUR OTHER WAREHOUSES**



Ridan ^{FOOD WASTE} Composter
• Keeping the World turning •



MILESTONES AND MOMENTS



Official Opening – Guildford Depot

The Lord Lieutenant of Surrey formally opened our Guildford depot - a major milestone after years of planning. This new site allows us to work with more charities across Surrey and get more food to people who need it.

Royal Visit – Launch of Freezer and Chiller

We welcomed our first royal visitor, HRH The Duke of Gloucester KG GCVO to the Guildford depot. He toured the site and joined us for lunch to learn about our work in Surrey.



FareShare National Volunteer Awards

Our teams in Brighton and Guildford were well represented again this year. Special congratulations to Emma Selby, who was named Volunteer Manager of the Year. More winners are featured on our volunteer pages.



Fatto a Mano Pineapple Donation

Following a successful campaign with Fatto a Mano, we received eight tonnes of fresh pineapple - a timely and welcome addition during the early spring 'Hungry Gap'.



Tesco Food Collection

With the help of 145 volunteers across 10 Tesco stores, we collected 20 tonnes of food over three days - an incredible effort by all involved.



House of Lords Reception

We were invited by Lord Bassam of Brighton to host a reception at the House of Lords, where we shared our impact with parliamentarians, corporate partners, and funders.



Solar Panels – Brighton Depot

As part of our sustainability work, we installed solar panels at our Brighton depot to reduce our energy use and environmental impact.

FOOD, PEOPLE, PLANET: OUR FOCUS FOR 2025

WHY WE'RE HERE

For more than two decades our passion and drive has been to transform the environmental disaster of food waste into social good.

In 2025, demand for our services continues to rise as economic pressures grow. At the same time, funding across the charity sector is becoming harder to secure. That's why our focus this year is on our core business: rescuing and redistributing more quality food to our expanding network of partners.

OUR PRIORITIES

Over the past three years, we've invested in infrastructure to grow our reach and impact. That foundation now allows us to focus on four priority areas where we can make the biggest social and environmental impact:

- **Food:** 2024 was our biggest year yet for food volumes. In 2025, we need to go further to meet the needs of 45 new charity partners.
- **Volunteers:** Our Surrey team has grown from zero to 40 volunteers in a year. We'll keep building that community across the two depots.
- **Income:** As demand and costs rise, so must our income. We'll continue to diversify and strengthen our funding base.
- **Environment:** We've made strong progress on reducing our carbon footprint. This year, we'll run a fresh environmental audit and create a new action plan.



Jonathan Wilkins,
Chair of Trustees, FareShare Sussex & Surrey

ACCOUNTS

Full year accounts will be available from the Charity Commission. All figures are subject to audit.

"FARESHARE SUSSEX & SURREY ARE DOING A GREAT JOB OF RESCUING SURPLUS FOOD FROM SO MANY DIFFERENT FOOD SUPPLIERS, LOCALLY AND REGIONALLY. WE FUND THEM BECAUSE WE KNOW OUR SUPPORT GOES A LONG WAY - FROM OUR PERSPECTIVE THEY ARE EXCELLENT VALUE FOR MONEY."

The Pebble Trust

FOR EVERY
£1 SPENT, 92P
WAS SPENT ON
CHARITABLE
ACTIVITIES.

WE COULDN'T DO IT WITHOUT YOU...



BRIGHTON & HOVE BUSES SANTA BUS TRAVELLED 20 ROUTES, OVER 20 NIGHTS IN BRIGHTON & HOVE AND RAISED £3,048 THROUGH PUBLIC COLLECTIONS



COMPANIES LIKE SCOTT BROWNRIGG AND CREATIVE BLEND HAVE DONATED 136 HOURS OF PROFESSIONAL SUPPORT



MORE RADIO ENCOURAGED FOOD DONATIONS THROUGH THE 10,000 TINS CAMPAIGN - EASTBOURNE MUSIC FEST AND ARROW TAXI GROUP DONATED 1,000 TINS EACH



HORSHAM COFFEE ROASTERS DONATED £6,708 FROM SALES OF THEIR BRAZIL INHAME COFFEE



WE HAD 11 FANTASTIC FUNDRAISERS PARTICIPATE IN THE ULTRA 100K FROM LONDON TO BRIGHTON, THE GUILDFORD 10K, AND THE BRIGHTON MARATHON & 10K, ALL RAISING AN INCREDIBLE £6,615



THE FOCUS FOUNDATION WINTER BALL RAISED £10,000 FOR OUR WORK



OUR FOOD FUNDRAISERS, INCLUDING OUR NEW SEASONAL SUPPER CLUB, RAISED £2,570



ROGUE RUNNERS HOSTED A YEAR'S WORTH OF SOCIAL EVENTS AND RAISED £1175



VELVET HAS RAISED £5,090 THROUGH SALES OF THEIR PRE-LOVED CLOTHES CHARITY RAIL

THANK YOU

"SO DISTRIBUTION SHOULD UNDO EXCESS, AND EACH MAN HAVE ENOUGH."

From King Lear, Shakespeare.

A great big FareShare Sussex & Surrey thank you, from all of us, to all of our supporters and donors. Simply put, without you we couldn't rescue so much food and get it to so many people in food poverty. The donation of your time, food, money and professional skills are essential for our ongoing success. Times remain hard for the communities we work alongside and will remain challenging for them in the longer term. We have yet to see a light at the end of the tunnel. As a charity, we are desperately needed by so many. Your support ensures we can continue to offer a lifeline.

TRUSTS AND FOUNDATIONS

Albert Van den Bergh Charitable Trust
Arnold Clark Community Fund
Awards for All - National Lottery Community Fund
Beatrice Laing Trust
Brighton District Nursing Association Trust
Brighton & Hove Soiree Rotary Club
Chalk Cliff Trust
Chapman Charitable Trust
Charlotte Marshall Charitable Trust
The Clark Charitable Trust
Community Foundation of Surrey
Community Trust of the Blessed Virgin Mary
The Cooperative Bank Customer Donation Fund
The Culra Charitable Trust
The Desmond Foundation
The Dodgson Foundation
The D'Oyly Carte Charitable Trust
East Brighton Trust
Ernest Kleinwort Charitable Trust
The February Foundation
Focus Foundation
Foreshore Charitable Trust
The Friarsgate Trust
Garfield Weston Foundation
Gatwick Airport Community Trust
The Grace Trust
The Hamamelis Trust
The Hendy Foundation
The Homity Trust
The Ian Askew Charitable Trust
The Isabel Blackman Foundation
John Booth Charitable Trust
John Jackson Charitable Trust
Palca Stevenson Giving CIO
The Pebble Trust
Rampion Community Benefit Fund through Sussex Community Foundation
Rowan Bentall Charitable Trust
Roy Hudson Trust
RS Brownless Charitable Trust
The SMB Charitable Trust
Southern Coop Winter Fund

Sussex Community Foundation
The Tula Trust
Veolia's Sustainability Fund
Yorkshire Building Society Charitable Foundation
With thanks to our very generous anonymous family Trusts and Foundations

PARTNERSHIPS

Adur and Worthing Food Network
Arun and Chichester Food Partnership
Brighton & Hove City Council
Brighton & Hove Food Partnership
Brighton and Hove Surplus Food Network
Brighton Emergency Food Network
Brighton Housing Trust
Eastbourne Food Partnership
Gemswholesomekitchen
MenCap
MidSussex Food Partnership
Nurture Through Nature
Rosamund Community Garden
Sandra Staufer Design
Southdown
St John's College
Surrey Choices
Sussex & Surrey Probation Office
University of Brighton
University of Sussex
Volunteer Action South West Surrey
Volunteer Woking of Woking Council
Wealden Food Partnership
Woking Food Focus Group
Youth Employment Hub

CORPORATE PARTNERS

BrightLocal
Collinson
Creative Blend
Horsham Coffee Roasters
Johnsons Workwear
Midnight PR
More Radio
Recorra
Ridgeview
Rivervale

Scott Brownrigg
Store Property
Studio Gobo
Velvet
Waverley

LOCAL SUPPLIERS

Alexir Co-Packers
APS Produce
Ashurst Organics
Barfoots of Botley
Bidfood
Booker
Brakes
Brighton Permaculture Trust
Co-op, Brighton
Costco, Farnborough
Elite Fine Foods
Ecotone
Fairoak Foods
Fatto A Mano
Feedback Global
Fermento Bakery
Haymans Farm
Higgidy Pies
Host Event Catering
Kabuto Noodles
KFC, Brighton
Laines Organic Farm
Lizzies Food Factory
Meadowbrook Turkeys
Nandos, Brighton
Natures Way Foods
Nutbourne Nursery
Oakland Park
Ockford Farm
Piglets Pantry
Re-Nourish
Shrub Provisions
Sompting Pumpkins
Tangmere Nurseries
Tesco
The Mac's Farm
Vitacress
Waitrose



Email: hello@faresharesussexandsurrey.org.uk
Website: faresharesussexandsurrey.org.uk

**CITY GATE
COMMUNITY
PROJECTS**

FareShare Sussex & Surrey is a project
wholly run by the charity,
City Gate Community Projects
Charity No.1093245

Brighton Depot & Head Office

Unit 3-4 Fairway Business Centre, Westergate Road,
Brighton, BN2 4JZ
Tel: 01273 671 111

Guildford Depot

6 Middleton Industrial Estate Road
Guildford, GU2 8XW
Tel: 01483 056 869



Printed by Selsey Press Ltd who are an environmentally conscious printing company and are FSC and ISO 14001 certified. Printed on a low energy UV printing press using a high percentage of site produced solar energy. Printed on FSC certified 100% recycled paper using vegetable based inks.

